



COVID-19 Update to our Patients

New and important updates are included that will keep you informed about COVID-19 and our processes at Holzer. We remain committed to keeping our facilities clean, safe and accessible to our patients.

COVID-19 Testing

If you are concerned that you are experiencing symptoms associated with COVID-19, please call your primary care provider. An order for a test must be written by your provider before testing. Holzer is testing at three locations within our service area – Gallipolis, Jackson and Pomeroy. If you do not have a primary care provider, please call your local health department for further guidance.

Is Healthcare From Home an Option For You?

Virtual visits are available with many Holzer providers. Call 1-855-4HOLZER to learn if healthcare from the comfort of your own home is an option for you. Primary care, specialists and same-day appointments with Holzer Urgent care are working to offer virtual care options for your safety and convenience.

[Learn More](#)

Visitor Policy Changes & Remote Check-In

We understand concerns regarding visitors for our patients. Our revised visitor policy now states:

One visitor per patient for our outpatient clinic settings.

Two visitors per patient in acute care settings (one visitor in patient room at a time)

Exceptions do apply and may be considered on a case-by-case basis. Click on the “Learn More” tab for the complete policy.

Many of our locations are now offering remote check-in from your vehicle. Look for signs in our parking lot for directions and further guidance.

Masking, social distancing and proper hand hygiene is expected of all visitors at all times.

[Learn More](#)

Don't Put Your Healthcare Needs on Hold!

Delaying or postponing routing healthcare is never a good idea, and can lead to serious long-term effects. Small health issues can become bigger concerns if left untreated. We are committed to keeping you healthy and safe. Please call 1-855-4HOLZER to schedule your wellchecks and appointments.

Stay Connected!

If we've learned anything during the pandemic, it is that we want our patients to be able to stay connected with their providers and care now more than ever. The best way to stay connected is by joining our patient portal called myHolzer. Join today by visiting www.myholzer.com and learn how you can make appointments, view lab results, request refills and more!

[Learn More](#)

Face Coverings

Wearing a mask is one of the most important things our patients and employees can do to protect each other and prevent the spread of infection. **Holzer requires face covering to be worn in all facilities to keep our patients and staff safe.** Upon entering, a face covering will be provided for you if you do not have one.

[Learn More](#)

Help us: [Click here](#) with 4 quick questions.

Thank you for allowing us to care for you and your family.

Keep up with the latest from Holzer by following our social media pages, visiting our website (www.holzer.org) or calling 1.855.4HOLZER (1.855.446.5937)

